

# Paddle Steamer **WAVERLEY**

The last seagoing paddle steamer in the World



Summer 2021

## Covid-19 Information for Waverley passengers



Please do not travel on Waverley if you, or anyone you live with, starts displaying cold or flu symptoms including a high temperature, a new continuous cough or a loss of, or change in, your normal sense of taste or smell.

## **Protecting the health and wellbeing of Waverley's passengers and crew**

We wish to create an enjoyable experience for all of Waverley's passengers giving them the opportunity to enjoy the sight, sound and pleasure of travelling aboard the last seagoing paddle steamer in the World.

The safety and wellbeing of our passengers and crew is our highest priority. To protect both passengers and crew we have a range of additional safety measures in place that seek to reduce the risk associated with the presence of Covid-19. These measures are in line with Government guidance but may change as guidance evolves.

We ask that all passengers take time to read the information in this leaflet before joining Waverley to protect themselves, fellow passengers and the ship's crew.

### **Booking your Waverley cruise**

We have significantly reduced capacity to allow passengers to observe physical distancing while enjoying a cruise on Waverley this season. Given our reduced capacity it is recommended that tickets are booked in advance through our website or by calling our office. Advance booking will ensure a place on board your preferred sailing. Our website will be updated to advise on availability.

Passenger data will be captured in line with Government guidance. There will be a cap on the number of passengers who can travel together in one booking. This may be adjusted as Government restrictions alter. If you purchase tickets on board Waverley you will be required to provide contact details.

### **Boarding Waverley**

- ◆ Please do not travel on Waverley if you, or anyone you live with, starts displaying cold or flu symptoms including a high temperature, a new continuous cough or a loss of, or change in, your normal sense of taste or smell.
- ◆ If queuing to board please be respectful of 2m physical distancing.
- ◆ Please use the hand sanitiser station before boarding Waverley.
- ◆ Tickets will be checked as you come to the gangway.
- ◆ Our crew are able to assist passengers if required at the gangway.
- ◆ Once on board please move away from the gangway area to ensure physical distancing from your fellow passengers.

## **On Board Waverley**

- ◆ Please observe signage around the ship indicating any one-way systems and entry / exit only points.
- ◆ We request that all passengers uphold the highest possible hygiene standards by washing hands frequently and making use of hand sanitisers provided.
- ◆ Do not enter an area of the ship which appears busy or where you could not physically distance from passengers whom you are not travelling with.
- ◆ Physical distancing will be 2 metres on the open decks and 1 metre inside the ship.
- ◆ Face coverings, as recommended by Government guidelines, should be worn when moving around inside the ship. Face coverings may be removed on the open decks and if eating / drinking when seated inside.
- ◆ Please remain with those you are travelling with as much as possible during your time on board.
- ◆ Please use contactless payments on board where possible.
- ◆ Wait for announcements when disembarking before approaching the gangway area.

## **Further reassuring measures in place**

- ◆ The health of our crew is being closely monitored with twice daily temperature checks.
- ◆ The sailing programme takes into account extended time for boarding at busier piers.
- ◆ An enhanced cleaning routine is in place with touch points being cleaned regularly throughout the cruise. Waverley will be thoroughly cleaned and sanitised after every cruise.
- ◆ Hygiene screens will be in use to protect crew and passengers.
- ◆ Some seating will be out of use to ensure physical distancing can be observed. Please refrain from using any seating which is marked out of use.

## General information

- ◆ Listen to the loudspeaker announcements made throughout the journey and take note of the posters giving safety information.
- ◆ Proceed with care when moving around the ship. Decks may be wet due to spray or effects of the weather and sea conditions may make the ship roll or pitch. Take care when moving onto or from stairways and over the step provided at doorways. Hold onto the handrail whilst going up or downstairs. Passengers should be aware that there may be sudden movements as the ship berths.
- ◆ If you have impaired mobility or for any other reason have difficulty in moving around the ship, please ask the purser or any other crew member for assistance.
- ◆ Please supervise children at all times. Do not allow them to run around the decks, stand on seats or climb the guardrails at the side of the ship.
- ◆ Please consume alcohol in moderation. The Captain has the powers to refuse entry if he judges anyone to be intoxicated. No alcohol can be carried on board the ship. Bag searches may be in operation.
- ◆ Please don't leave bags and clothing unattended on seats.
- ◆ Even in summer it may get chilly when sailing so bring along a sweater or jacket. Sensible footwear is advisable.
- ◆ Tickets are collected when you disembark so please keep them safe.
- ◆ Smoking is permitted on the open decks only.
- ◆ Please don't throw any rubbish overboard.
- ◆ Enjoy your cruise aboard Waverley!



Paddle Steamer Waverley is proudly owned by a registered charity and operated on a not-for-profit basis in association with the Paddle Steamer Preservation Society.