

WAVERLEY

THE WORLD'S LAST SEAGOING PADDLE STEAMER



OBAN & INNER HEBRIDES ACCESSIBILITY GUIDE

PADDLE STEAMER WAVERLEY

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Introduction

Paddle Steamer Waverley is a heritage vessel from the 1940s which operates from over 60 ports and piers around the UK. In operating Waverley for public benefit we work to provide a safe and enjoyable experience for all passengers, including those with accessibility needs. This guide is provided to aid passengers in planning their trip aboard Waverley.

If you have any specific requirements or further questions regarding accessibility, please contact our Booking Office by emailing info@waverleyexcursions.co.uk prior to your cruise.

Gangways and Wheelchair Access

The gangways leading to Waverley have foot ridges for safety purposes therefore wheelchairs can't be pushed across gangways. Wheelchair passengers who are unable to walk across the gangway will need to be carried across whilst seated in the wheelchair.

For safety reasons, there is a maximum weight limit of 14 stone (90kg) for passengers which can be carried in wheelchairs. Please keep this in mind when planning your cruise.

Please be aware that there may be stairs on one or both ends of the gangway when embarking or disembarking Waverley. Our crew members are able to assist passengers who require additional support or have limited mobility.

Electric Wheelchairs and Motor Scooters

Due to safe manual handling regulations and the nature of Waverley's gangways, we are unable to carry electric wheelchairs or motor scooters on board Waverley. We apologise for any inconvenience this may cause.

Moving Around Waverley

As Waverley is a historic passenger ship, the stairs between the decks are relatively steep. If you have any concerns or require assistance navigating the stairs, please ask our crew members for help.

Accessible Toilet

Waverley has an accessible toilet facility on the promenade deck, which can be accessed using a Radar Key or by collecting a key from the Purser's Office or the Caledonia Tea Bar.



Coach Connections

Some of Waverley's trips include a coach connection. Please contact us to confirm if there are accessible coaches operating where a section of the trip is undertaken by coach.

Ports and Piers Information

Many of the piers Waverley uses were built in the days before easy accessibility and step-free access were considered necessary. Embarking and disembarking the ship can also be made difficult due to tidal ranges in certain locations.

We use three categories for classifying the accessibility of each port / pier as shown in the table below.

Category	Description
A	Category A ports / piers have no restrictions to accessing Waverley for disabled passengers or those with restricted mobility.
B	These ports / piers may have access restrictions depending on local tidal conditions.
C	These ports / piers have access restrictions with no step-free access.

Please note that at any port / pier there may be steps at the gangway or once aboard Waverley.

Armadale Pier

Armadale, Isle of Skye, IV45 8RS

Car Parking

Free small public car park adjacent to ferry terminal with limited parking spaces.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Coll Pier

Ferry Terminal, Isle of Coll, PA78 6SY

Car Parking

Free parking available at Ferry Terminal - 22 spaces.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Craignure Pier

Craignure, Isle of Mull, PA65 6AY

Car Parking

Pay and display adjacent to ferry terminal building including free accessible spaces - 16 spaces.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Fort William Town Pier

Fort William, PH33 6DB

Car Parking

Pay and display parking available locally.

Step-free up to gangway

No

Wheelchair Accessible

Access by tender boat, unable to take wheelchairs.

Additional Accessibility Information

Passengers will embark / disembark Waverley via tender boat at Fort William. This is unsuitable for passengers in wheelchairs.

Category C



Gairloch Pier

Gairloch Harbour, Pier Road, IV21 2BQ

Car Parking

Pay and display parking available at Gairloch Harbour Car Park, Old Inn Road End, IV21 2BD.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Kyle of Lochalsh Railway Pier

Kyle of Lochalsh, IV40 8AE

Car Parking

Pay and display parking available throughout Kyle of Lochalsh, closest at Railway Yard Road IV40 8AE.

Step-free up to gangway

No

Wheelchair Accessible

Yes

Additional Accessibility Information

Wooden rim at end of pier means steps are used at the gangway.

Category A



Oban North Pier

Oban, PA34 5QD

Car Parking

Free disabled parking at North Pier Parking Place, Oban PA34 5QD. Pay & Display car park at Corran Esplanade, approximately 10 minute walk.

Step-free access to ship

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Raasay Pier

Isle of Raasay, IV48 8TD

Car Parking

No parking facilities available at Ferry Terminal.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Ullapool Harbour

Ullapool, IV26 2UR

Car Parking

Parking available next to Tesco (IV26 2XB).

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Portree Harbour

Portree, Isle of Skye, IV51 9DEY

Car Parking

Pay and display parking at Somerled Square, Portree, IV51 9EH.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



Tobermory Pier

Tobermory, PA75 6NU

Car Parking

Main Street, Isle of Mull, PA75 6NU. No parking at the pier. Town car park 500 metres from pier.

Step-free access to ship

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Category A



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