

**GLASGOW & CLYDE COAST ACCESSIBILITY GUIDE** 



#### Introduction

Paddle Steamer Waverley is a heritage vessel from the 1940s which operates from over 60 ports and piers around the UK. In operating Waverley for public benefit we work to provide a safe and enjoyable experience for all passengers, including those with accessibility needs. This guide is provided to aid passengers in planning their trip aboard Waverley.

If you have any specific requirements or further questions regarding accessibility, please contact our Booking Office by emailing info@waverleyexcursions.co.uk prior to your cruise.

#### **Gangways and Wheelchair Access**

The gangways leading to Waverley have foot ridges for safety purposes therefore wheelchairs can't be pushed across gangways. Wheelchair passengers who are unable to walk across the gangway will need to be carried across whilst seated in the wheelchair.

For safety reasons, there is a maximum weight limit of 14 stone (90kg) for passengers which can be carried in wheelchairs. Please keep this in mind when planning your cruise.

Please be aware that there may be stairs on one or both ends of the gangway when embarking or disembarking Waverley. Our crew members are able to assist passengers who require additional support or have limited mobility.

#### **Electric Wheelchairs and Motor Scooters**

Due to safe manual handling regulations and the nature of Waverley's gangways, we are unable to carry electric wheelchairs or motor scooters on board Waverley. We apologise for any inconvenience this may cause.

#### **Moving Around Waverley**

As Waverley is a historic passenger ship, the stairs between the decks are relatively steep. If you have any concerns or require assistance navigating the stairs, please ask our crew members for help.

#### **Accessible Toilet**

Waverley has an accessible toilet facility on the promenade deck, which can be accessed using a Radar Key or by collecting a key from the Purser's Office or the Caledonia Tea Bar.



#### **Coach Connections**

Some of Waverley's trips include a coach connection. Please contact us to confirm if there are accessible coaches operating where a section of the trip is undertaken by coach.

#### **Ports and Piers Information**

Many of the piers Waverley uses were built in the days before easy accessibility and step-free access were considered necessary. Embarking and disembarking the ship can also be made difficult due to tidal ranges in certain locations.

We use three categories for classifying the accessibility of each port / pier as shown in the table below.

Category	Description
Α	Category A ports / piers have no restrictions to accessing Waverley for disabled passengers or those with restricted mobility.
В	These ports / piers may have access restrictions depending on local tidal conditions.
С	These ports / piers have access restrictions with no step-free access.

Please note that at any port / pier there may be steps at the gangway or once aboard Waverley.

**Car Parking** 

Car park 5 mins walk from pier.

Step-free access to ship

Wheelchair Accessible

Additional Accessibility Information

Category A



Car Parking

500+ pay & display spaces within Harbour area. Parking is not permitted in any other areas of the harbour.

Step-free up to gangway

Yes

Wheelchair Accessible

**Additional Accessibility Information** N/A

Category A



Ayr Harbour

South Harbour, Compass Pier, KA7 IJT

Blairmore Pier

Blairmore, PA23 8TJ

Car Parking

No parking is available adjacent to the harbour. Cromwell Road Free Car Park opposite the Horizon Hotel, allow 15 mins to reach ship.

Step-free up to gangway

Wheelchair Accessible

Yes

**Additional Accessibility Information** N/A

Category A



Car Parking

Parking available throughout Blairmore village.

Step-free up to gangway Yes

Wheelchair Accessible Yes

Additional Accessibility Information

Some caution is needed as passengers must walk on pier timbers which have slight gaps between them and can be slippery when wet.

**Category A** 



**Brodick Pier** 

Brodick Ferry Terminal, KA27 8AY

**Campbeltown** 

Campbeltown Harbour, PA28 6ED

Car Parking

Parking available along sea-front.

Step-free access to ship Yes

Wheelchair Accessible Yes

**Additional Accessibility Information** N/A

Category A



Car Parking

On street parking available throughout Campbeltown.

Step-free up to gangway Yes

Wheelchair Accessible Yes

**Additional Accessibility Information** N/A

Category A



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#### Car Parking

Yes

Free parking available adjacent to breakwater entrance.

Step-free up to gangway

Wheelchair Accessible

#### **Additional Accessibility Information**

Low water can result in noticeably steep gangways. Process of boarding / disembarkation can therefore occasionally be difficult.

# **Category A**



#### Car Parking

Parking available at the harbour.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

**Additional Accessibility Information** N/A

Category A



# Glasgow

Glasgow Science Centre, G51 1EA

### Greenock

Custom House Quay, PA15 IEQ

#### Car Parking

Parking is available at the Science Centre Car Park. Allow 10 minutes to walk from the car park to the gangway.

Step-free up to gangway

Step-iree up to gang

Wheelchair Accessible

Yes

#### **Additional Accessibility Information**

Low water can result in noticeably steep gangways. Process of boarding / disembarkation can therefore occasionally be difficult.

### **Category B**



#### Car Parking

Free parking available on and around quayside.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

**Additional Accessibility Information** 

Passengers are advised that the quayside surface is cobbled.

### **Category A**



### Kilcreggan Pier

#### Car Parking

Free parking available to the right of pier entrance.

Step-free access to ship Yes

Wheelchair Accessible

Wheelchair Accessible Yes

**Additional Accessibility Information** N/A

Category A

Kilcreggan, G84 0JH



### Largs Pier

#### Car Parking

Pay & Display parking available at Largs shorefront. The car park on shorefront can become full by midmorning in summer, please allow time to park. Other on street parking available throughout Largs.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

Additional Accessibility Information

N/A

Largs, KA30 8BG

Category A



#### Car Parking

Limited parking on roadside.

Step-free up to gangway

Wheelchair Accessible

Additional Accessibility Information

# Category A



#### Car Parking

On street parking available.

Step-free up to gangway

Wheelchair Accessible

**Additional Accessibility Information** 

Allow 30 minutes between Millport and Keppel.

### Category A



### Rothesay Pier

#### Car Parking

Limited on-street parking available throughout Rothesay.

Step-free up to gangway

ies

Wheelchair Accessible Yes

**Additional Accessibility Information** N/A

### Rothesay, PA20 9AQ

### Category A



### Tarbert Pier

#### Car Parking

On street parking near pier and in village, approx. 15 min walk between the pier and village.

Step-free up to gangway

Wheelchair Accessible

#### **Additional Accessibility Information**

Passengers must walk on pier timbers which have slight gaps between them and can be slippery when wet.

# Category A

Tarbert, PA29 6UF



### Tighnabruaich Pier

#### Car Parking

Limited parking available on roadside.

Step-free access to ship

Wheelchair Accessible

# Additional Accessibility Information

Passengers must walk on pier timbers which have slight gaps between them and can be slippery when wet.

#### Tighnabruaich, PA21 2EA

# Category A



### Troon Harbour

### Car Parking Parking available beyond Saw Mill Cottages.

#### **Step-free up to gangway** Yes

Wheelchair Accessible Yes

#### Additional Accessibility Information

Low water can result in noticeably steep gangways. Process of boarding/disembarkation can therefore occasionally be difficult.

### **Category A**

Port of Troon, Harbour Rd, KA10 6DH



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