

NORTH WALES & THE MERSEY / NORTHERN IRELAND ACCESSIBILITY GUIDE



#### Introduction

Paddle Steamer Waverley is a heritage vessel from the 1940s which operates from over 70 ports and piers around the UK. In operating Waverley for public benefit we work to provide a safe and enjoyable experience for all passengers, including those with accessibility needs. This guide is provided to aid passengers in planning their trip aboard Waverley.

If you have any specific requirements or further questions regarding accessibility, please contact our Booking Office by emailing info@waverleyexcursions.co.uk prior to your cruise.

## Gangways and Wheelchair Access

The gangways leading to Waverley have foot ridges for safety purposes therefore wheelchairs can't be pushed across gangways. Wheelchair passengers who are unable to walk across the gangway will need to be carried across whilst seated in the wheelchair.

For safety reasons, there is a maximum weight limit of 14 stone (90kg) for passengers which can be carried in wheelchairs. Please keep this in mind when planning your cruise.

Please be aware that there may be stairs on one or both ends of the gangway when embarking or disembarking Waverley. Our crew members are able to assist passengers who require additional support or have limited mobility.

### **Electric Wheelchairs and Motor Scooters**

Due to safe manual handling regulations and the nature of Waverley's gangways, we are unable to carry electric wheelchairs or motor scooters on board Waverley. We apologise for any inconvenience this may cause.

## **Moving Around Waverley**

As Waverley is a historic passenger ship, the stairs between the decks are relatively steep. If you have any concerns or require assistance navigating the stairs, please ask our crew members for help.

## **Accessible Toilet**

Waverley has an accessible toilet facility on the promenade deck, which can be accessed using a Radar Key or by collecting a key from the Purser's Office or the Caledonia Tea Bar.



#### **Coach Connections**

Some of Waverley's trips include a coach connection Please contact us to confirm if there are accessible coaches operating where a section of the trip is undertaken by coach connection or a coach return.

## **Ports and Piers Information**

Many of the piers Waverley uses were built in the days before easy accessibility and step-free access were considered necessary. Embarking and disembarking the ship can also be made difficult by natural forces such as tidal ranges in certain locations.

We use three categories for classifying the accessibility of each port / pier as shown in the table below.

Category	Description
Α	Category A ports / piers have no restrictions to accessing Waverley for disabled passengers or those with restricted mobility.
В	These ports / piers may have access restrictions depending on local tidal conditions.
С	These ports / piers have access restrictions with no step-free access.

Please note that at any port / pier there may be steps at the gangway or once aboard Waverley.

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Pier / Port	Category	Pier / Port	Category
Holyhead	Α	Seacombe	A
Liverpool	Α	Warrenpoint	A
Llandudno	A		

## Car Parking

Parking available throughout Holyhead.

Step-free up to gangway

Wheelchair Accessible

## Additional Accessibility Information

Passengers must join Waverley by taking the shuttle buses from the bus / coach stops on the east side of Holyhead Railway Station.





Car Parking

Parking available at Q-Park Liverpool One, 35 Strand Street, Liverpool LI 8LT.

Step-free up to gangway

Wheelchair Accessible

**Additional Accessibility Information** N/A

# **CATEGORY A**



Llandudno Pier

Llandudno, LL30 2LP

Seacombe Landing Stage

Seacombe, CH44 6QY

**Car Parking** 

Parking available along seafront.

Step-free up to gangway

Wheelchair Accessible

**Additional Accessibility Information** 

Passengers should be aware that Llandudno Pier is the longest pier in Wales at 2297 feet in length.

CATEGORY A



Car Parking

Pay and Display parking machines are in operation at the car park located next to Seacombe Ferry Terminal.

Step-free up to gangway

Yes

Wheelchair Accessible

Yes

**Additional Accessibility Information** 

N/A

**CATEGORY A** 



Warrenpoint

Warrenpoint, BT34 3NB

**Car Parking** 

Parking available at Church St, Osbourne Terrace and Havelock Place.

Step-free up to gangway

Wheelchair Accessible

**Additional Accessibility Information** 

**CATEGORY A** 



