THE WORLD'S LAST SEAGOING PADDLE STEAMER

OBAN & INNER HEBRIDES ACCESSIBILITY GUIDE



Introduction

Paddle Steamer Waverley is a heritage vessel from the 1940s which operates from over 70 ports and piers around the UK. In operating Waverley for public benefit we work to provide a safe and enjoyable experience for all passengers, including those with accessibility needs. This guide is provided to aid passengers in planning their trip aboard Waverley.

If you have any specific requirements or further questions regarding accessibility, please contact our Booking Office by emailing info@waverleyexcursions.co.uk prior to your cruise.

Gangways and Wheelchair Access

The gangways leading to Waverley have foot ridges for safety purposes therefore wheelchairs can't be pushed across gangways. Wheelchair passengers who are unable to walk across the gangway will need to be carried across whilst seated in the wheelchair.

For safety reasons, there is a maximum weight limit of 14 stone (90kg) for passengers which can be carried in wheelchairs. Please keep this in mind when planning your cruise.

Please be aware that there may be stairs on one or both ends of the gangway when embarking or disembarking Waverley. Our crew members are able to assist passengers who require additional support or have limited mobility.

Electric Wheelchairs and Motor Scooters

Due to safe manual handling regulations and the nature of Waverley's gangways, we are unable to carry electric wheelchairs or motor scooters on board Waverley. We apologise for any inconvenience this may cause.

Moving Around Waverley

As Waverley is a historic passenger ship, the stairs between the decks are relatively steep. If you have any concerns or require assistance navigating the stairs, please ask our crew members for help.

Accessible Toilet

Waverley has an accessible toilet facility on the promenade deck, which can be accessed using a Radar Key or by collecting a key from the Purser's Office or the Caledonia Tea Bar.



Coach Connections

Some of Waverley's trips include a coach connection. Please contact us to confirm if there are accessible coaches operating where a section of the trip is undertaken by coach.

Ports and Piers Information

Many of the piers Waverley uses were built in the days before easy accessibility and step-free access were considered necessary. Embarking and disembarking the ship can also be made difficult due to tidal ranges in certain locations.

We use three categories for classifying the accessibility of each port / pier as shown in the table below.

Category D		Description		
	A	Category A ports / piers have no restrictions to accessing Waverley for disabled passengers or those with restricted mobility.		
	В	These ports / piers may have access restrictions depending on local tidal conditions.		
	С	These ports / piers have access restrictions with no step-free access.		

Please note that at any port / pier there may be steps at the gangway or once aboard Waverley.

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Pier / Port	Category	Pier / Port	Category
Armadale	Α	Portree	Α
Carbost	A	Raasay	А
Crinan	С	Salen	А
Coll	A	Tobermory	A
Craignure	Α	Tiree	А
Fort William	С	Ullapool	A
Gairloch	А		
Kyle of Lochalsh	A		
Oban	A		

Armadale Pier Arm	nadale, Isle of Skye, IV45 8RS	Carbost Pier	Carbost, Isle of Skye, IV47 8SR
Car Parking Free small public car park adjacent to ferry terminal with limited parking spaces.	CATEGORY A	Car Parking Parking available throughout Carbost village approx. 500 meters from Carbost Pier. Please park mindful of	CATEGORY A
Step-free up to gangway Yes		locals requiring road access. Step-free up to gangway Yes	
Wheelchair Accessible Yes		Wheelchair Accessible	
Additional Accessibility Information N/A		Yes Additional Accessibility Information Carbost village and Talisker Distillery are approx. 500 meters from Carbost Pier.	
Crinan Pier Crin	an, Lochgilphead, PA31 8SW	Coll Pier Ferry Te	erminal, Isle of Coll, PA78 6SY
Car Parking There is a small Car Park with limited spaces next to the canal basin.	CATEGORY C	Car Parking Free parking available at Ferry Terminal - 22 spaces.	CATEGORY A
Step-free up to gangway Yes		Step-free up to gangway Yes	
Wheelchair Accessible No, pier is accessed from car park via lock gates which are narrow and have steps.		Wheelchair Accessible Yes Additional Accessibility Information	
Additional Accessibility Information The pier is accessed via narrow lock gates that require the use of a step at either end.		N/A	
Craignure Pier Craig	gnure, Isle of Mull, PA65 6AY	Fort William Town Pier	Fort William, PH33 6DB
Car Parking Pay and display adjacent to ferry terminal building including free accessible spaces - 16 spaces.	CATEGORY A	Car Parking Pay and display parking available locally.	CATEGORY C
Step-free up to gangway		Step-free up to gangway No	and the second second
Yes Wheelchair Accessible		Wheelchair Accessible Access by tender boats unable to carry wheelchairs.	
Yes Additional Accessibility Information N/A		Additional Accessibility Information Passengers will embark / disembark Waverley via tender boat at Fort William. This is unsuitable for passengers in wheelchairs.	

Gairloch Pier

Gairloch Harbour, Pier Road, IV21 2BQ Kyle of Lochalsh Railway Pier

Kyle of Lochalsh, IV40 8AE

Car Parking

Pay and display parking available at Gairloch Harbour Car Park, Old Inn Road End, IV21 2BD.

Step-free up to gangway Yes

Wheelchair Accessible Yes

Additional Accessibility Information N/A

CATEGORY A



Car Parking

Pay and display parking available throughout Kyle of Lochalsh, closest at Railway Yard Road IV40 8AE.

Step-free access to ship No

Wheelchair Accessible Yes

Additional Accessibility Information Wooden rim at end of pier means steps are used at the gangway.

Portree Harbour Oban, PA34 5QD

CATEGORY A



Oban North Pier

Car Parking

Free disabled parking at North Pier Parking Place, Oban PA34 5QD. Pay & Display car park at Corran Esplanade, approximately 10 minute walk.

Step-free up to gangway Yes

Wheelchair Accessible Yes

Additional Accessibility Information N/A

Raasay Pier

Car Parking No parking facilities available at Ferry Terminal.

Step-free access to ship Yes

Wheelchair Accessible Yes

Additional Accessibility Information N/A

CATEGORY A



Isle of Raasay, IV48 8TD

CATEGORY A

Car Parking Pay and display parking at Somerled Square, Portree, IV51 9EH.

Step-free up to gangway Yes

Wheelchair Accessible Yes

Step-free up to gangway

Wheelchair Accessible

Salen Pier

Car Parking

Additional Accessibility Information N/A

Additional Accessibility Information

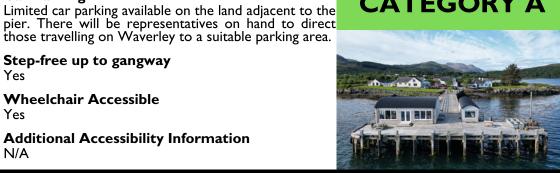
CATEGORY A

Portree, Isle of Skye, IV51 9DEY



Salen, Isle of Mull, PA72 6JL

CATEGORY A



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Yes

Yes

N/A

Tobermory Pier

Tobermory, Isle of Mull, PA75 6NU Tiree Pier

Ferry Terminal, Isle of Tiree, PA77 6TN

Car Parking

Main Street, Isle of Mull, PA75 6NU. No parking at the pier. Town car park 500 metres from pier.

Step-free up to gangway Yes

Wheelchair Accessible Yes

Additional Accessibility Information N/A

CATEGORY A



Ullapool, IV26 2UR

Car Parking Free parking available at Ferry Terminal.

Step-free up to gangway Yes

Wheelchair Accessible Yes Additional Accessibility Information N/A

CATEGORY A



Ullapool Harbour

Car Parking Parking available next to Tesco (IV26 2XB).

Step-free up to gangway Yes

Wheelchair Accessible Yes

Additional Accessibility Information N/A

CATEGORY A



